Key improvements sought for Quality Area 7

Improvement Plan

Standard/ element	Issue identified during self-assessment	What outcome or goal do we seek?	Priority (L/M/H)	How will we get this outcome? (Steps)	Success measure	By when?	Progress notes
7.1.1	The FDC arm of the service is "blurred" with the LDC rooms. The FDC service does not have a clear and separate "identity" – it is difficult to support educators to view the scheme as separate to the Kindergarten and for the approved providers to be seen as clear advocates for FDC.	A very clearly separate identity for the FDC and LDC services.	L	Rebranding the kindergarten service and moving the FDC admin offices out of the LDC building. Moving the offices will allow the service to development a clear FDC identity, including a FDC playgroup space, and a designated training space for educator gatherings.	Educators commencing with Peace of Mind FDC have no confusion or conflict with the LDC aspect of the business. Exiting educators have a sense that FDC is a priority for the service. Families and community will have no confusion over the roles/service offerings for each company.	July 2021.	Feb 2021 – an office building has been located and approvals are going through council. March 2021 Educators were made aware of the intended change of office location to occur this year and why.